

## Delta Dental of Iowa Service Teams

Delta Dental of Iowa is committed to providing you and your employees with the best service in the industry and backing it up with a team of specialists trained to answer your request from start to finish. These teams provide support to you and your Delta Dental's Account Manager.

To expedite your requests, please use the team emails listed or call us at the phone numbers listed below to reach the appropriate teams.



**Marla Melco**  
Account Manager  
Large Group 101-250 ee  
(515) 261-5610  
mmelco@deltadentalia.com



**Carrie Schmidt**  
Sales Support Specialist  
  
(515) 261-5657  
cschmidt@deltadentalia.com

**Team Service** provides the following services:

- Enrollment maintenance such as name and address changes, adding new employees, and terminations
- Service requests such as billing questions and other service-related issues
- Website assistance for groups and agents



**Brenda Bowers**



**Meri Costello**



**Ian Goreth**



**Lorena Grbavac**



**Tina Link**



**Stephanie Matchie**



**Cindy Mertens**



**Carrie Vogt**

**Team ReNEW** provides the following services:

- Quote preparation for new business
- Set up and implementation of new groups
- Renewal preparation and distribution
- Open enrollment during the group's renewal period



**Jacque Draper**



**Tina Link**



**Cindy Mertens**



**Lori North**



**Carrie Vogt**



**Donna Wilson**

Email: [TeamReNEW@deltadentalia.com](mailto:TeamReNEW@deltadentalia.com)

Phone: (877) 423-3582 ext. 5