

Delta Dental of Iowa Service Teams

Delta Dental of Iowa is committed to providing you and your employees with the best service in the industry and backing it up with a team of specialists trained to answer your request from start to finish. These teams provide support to you and your Delta Dental's Account Manager.

To expedite your requests, please use the team emails listed or call us at the phone numbers listed below to reach the appropriate teams.



Sheila Nelson
Sr. Account Manager
Large Group 751+ ee
(515) 261-5521
snelson@deltadentalia.com



Carrie Schmidt
Sales Support Specialist

(515) 261-5657
cschmidt@deltadentalia.com

Team Service provides the following services:

- Enrollment maintenance such as name and address changes, adding new employees, and terminations
- Service requests such as billing questions and other service-related issues
- Website assistance for groups and agents



Brenda Bowers



Meri Costello



Ian Goreth



Lorena Grbavac



Tina Link



Stephanie Matchie



Cindy Mertens



Carrie Vogt

Team ReNEW provides the following services:

- Quote preparation for new business
- Set up and implementation of new groups
- Renewal preparation and distribution
- Open enrollment during the group's renewal period



Jacque Draper



Tina Link



Cindy Mertens



Lori North



Carrie Vogt



Donna Wilson

Email: TeamReNEW@deltadentalia.com

Phone: (877) 423-3582 ext. 5