

Delta Dental of Iowa Service Teams

Delta Dental of Iowa is committed to providing you and your employees with the best service in the industry and backing it up with a team of specialists trained to answer your request from start to finish. These teams provide support to you and your Delta Dental's Account Manager.

To expedite your requests, please use the team emails listed or call us at the phone numbers listed below to reach the appropriate teams.



Mandi Comer Account Manager Large Group 101-250 ee (515) 261-5536 mcomer@deltadentalia.com



Marla Melco Sales Support Specialist (515) 261-5610 mmelco@deltadentalia.com

Team Service provides the following services:

- Enrollment maintenance such as name and address changes, adding new employees, and terminations
- Service requests such as billing questions and other service-related issues
- Website assistance for groups and agents



Brenda Bowers



Meri Costello



Tina Link



Stephanie Matchie



indy Mertens



Sue Soper



Lori Vanderah



Carrie Vogt

Email: TeamService@deltadentalia.com

Phone: (877) 983-3582

Team ReNEW provides the following services:

- Quote preparation for new business
- Set up and implementation of new groups
- Renewal preparation and distribution
- Open enrollment during the group's renewal period







Jacque Draper



Donna Wilson

Email: <u>TeamReNEW@deltadentalia.com</u> Phone: (877) 423-3582 ext. 5