

News from Delta Dental of Iowa

No images? [Click here](#)

## Updates from Delta Dental of Iowa

### Hawki Annual Benefit Maximum

Effective May 31, 2025, the Hawki annual benefit maximum (ABM) will expire. All prior authorizations and dates of services claims on June 1, 2025, and thereafter will not have an ABM applied. [Learn more.](#)

### Reminder: Annual Choice for DWP and DWP Kids

The annual Open Choice Period for eligible DWP and DWP Kids members is now open through June 18, 2025. During this time, eligible DWP and DWP Kids members can switch their dental carrier for any reason. Any dental carrier changes made during this period will be effective July 1, 2025, or later.

Additional information on member open choice can be found at [here](#) or you can call our customer service center at 1-888-472-2793; email: [dwpmembers@deltadentalia.com](mailto:dwpmembers@deltadentalia.com).

### Updated Office Manual and Uniform Regulation

The updated Delta Dental of Iowa Dentist Office Manual and Uniform Regulations, effective July 1, 2025, is now available on the secure [Dentist](#)

[Connection](#). Once you login to the Dentist Connection, click on the Resources at the top of the page and then select Manuals. This serves as your 30-day notice of the updated manual.

## Fraud Waste and Abuse

The median loss for health care fraud offenses was over \$1.4 million in [Fiscal Year 2023](#). If you notice any dental services on your Remittance Advice that were not actually done, or if you think there might have been wrong information submitted to Delta Dental, please call us toll-free at 1-888-472-2793 or email: [provrelations@deltadentalia.com](mailto:provrelations@deltadentalia.com).

## Special Health Care Needs

The [Delta Dental Special Health Care Needs Benefit](#) provides additional services for your patients with physical, developmental, mental, sensory, behavioral, cognitive, or emotional impairments that may affect their oral hygiene.

This benefit is standard on most Delta Dental of Iowa plans (excludes Medicare Advantage) and includes unlimited exams, up to four total cleanings per calendar year, and treatment delivery modifications including anesthesia/sedation. Eligibility must be added by the provider via the secure [Dentist Connection](#). Providers can add the benefit(s) by navigating to “Add Special Health Care Needs Benefits” via the Eligibility tab.

Eligibility Information					
Name	Relationship	Coverage Effective Date	Term Date	Birth Date	ID Card #
	Subscriber	01/01/2008	-	08/13/1975	

## Enhanced Benefits

Depending on the benefit plan, your Delta Dental patients may be eligible for Enhanced Benefits, which differs from Special Health Care Needs.

Enhanced Benefits are available for patients undergoing cancer-related chemotherapy and/or radiation, diabetes, high-risk cardiac conditions, kidney failure or dialysis, periodontal disease, pregnancy, or suppressed immune systems. Benefits include additional cleanings and fluoride applications. Providers can add the benefit(s) by navigating to “Add Health Conditions for Enhanced Benefits” via the Eligibility tab. Members can also add their health condition for Enhanced Benefits via the Delta Dental Member Connection.

Learn more about [Enhanced Benefits](#).

## Join IADAPT for Executive Coaching Workshop

Please join Flowstate Health for an after-hours workshop on September 4, to help you build the knowledge and skills necessary to improve the management of your practice and reduce workplace stress.

Earn one continuing education credit by attending this virtual workshop focused on human resource processes, such as performance evaluation and compensation administration. It is important to know the relevant laws, and building leadership skills needed to implement formalized HR processes that the organization understands, respects, and follows.

The workshop will be co-led by Josh Hughes, Employment Law Specialist from Dorsey & Whitney, LLP and Jane Daniel, PHD from Flowstate Health.

[Register today.](#)

## Free Confidential Coaching and Therapy for Iowa Dentists

Want individualized help now? [IADAPT](#) is exclusively for Iowa dentists and includes 3 free, confidential coaching/therapy sessions per calendar year. You will be matched with an executive coach to help you tackle workplace concerns or a professional counselor to help you cope with depression, anxiety, grief, trauma or substance use disorders.

IADAPT is here to help! Email [IADAPT@flowstate.health](mailto:IADAPT@flowstate.health) or text 515-443-1850 to schedule your first session with Flowstate Health.

## Share Smiles in Your Community

June is Smile Month and the Delta Dental of Iowa Foundation shares your commitment to improving the oral and overall health of Iowa's children. As a dentist, you are a resource for your community and local organizations to educate children on good oral health habits, such as brushing and drinking water with fluoride.

Through our Give Smiles program, we will provide 288 children's toothbrushes for educational events in your community. Complete the [online form to request toothbrushes](#) by July 31, 2025. Requested toothbrushes will be mailed in August.



Together we can help give  
smiles across Iowa!

Be a part of the **Give Smiles** program.



For your **smile**. For your **health**.

For your **community**.

© 2025 Delta Dental of Iowa. All rights reserved.

9000 Northpark Drive, Johnston, IA 50131

Visit us at <https://www.deltadentalia.com>

[Preferences](#) | [Unsubscribe](#)