

Welcome to Delta Dental of Iowa & Dental Wellness Plan!

Welcome to Delta Dental of Iowa! Taking care of your teeth is important to your health. With Delta Dental, you will get dental benefits to keep you and your teeth healthy.

The Dental Wellness Plan (DWP) is for adults enrolled in the Medicaid program. The DWP allows members to access full dental benefits when you see a DWP Delta Dental dentist for a preventive service and do an oral health self-assessment (more information on the back).

Delta Dental covers more Iowans and we have more DWP dentists than any other carrier. We are happy to serve you. For more information on your dental benefits through Delta Dental, please visit www.dwpiowa.com or call us at 888-472-2793.

DWP Member Handbook

The DWP Member Handbook can be found at www.dwpiowa.com. The handbook provides you information on your benefit plan and rights as a DWP members. If you would like a hard copy mailed or emailed to you please call 888-472-2793 or email dwpmember@deltadentalia.com.

Dental Wellness Plan Benefits

Year 1 - Full benefits include:

- Dental exams
- X-rays
- Cleanings
- Fluoride
- Fillings for cavities
- Non-surgical periodontal
- Gum surgery and treatment
- Crowns
- Root canals
- Dentures
- Extractions / tooth removal

Healthy Behaviors - Keep Full Dental Benefits

To keep your full dental benefits, you must do the following in Year 1:

1. Go to the dentist for a preventive service (cleaning, exam).
2. Do an oral health self-assessment online at www.dwpiowa.com.

If you do not go to the dentist for a preventive service and do the oral health self-assessment, you may have to pay a monthly fee to keep your full dental benefits.

Reduced Benefits - If you have a monthly premium after the first year and you do not pay, you will only have emergency dental benefits. These include:

- Services needed to identify the source of pain, extent of trauma, or source of infection.
- Services related to the relief of significant pain or to eliminate acute infection.
- Services to treat a traumatic clinical condition to the teeth.

Questions About Delta Dental & Your DWP Benefits

How do I find a dentist?

You must go to DWP Delta Dental dentist. You can find a network dentist online at www.dwpiowa.com or call us at 888-472-2793. To find a DWP Delta Dental dentist:

1. Go to www.dwpiowa.com.
2. Select “Find a Dentist”
3. Enter your city or zip code to search for a dentist.
4. Call dentist office to make an appointment and tell them you have DWP through Delta Dental.

What happens if I don't complete my Healthy Behaviors?

Depending on your income, you may have to pay a monthly fee after the first year if you don't complete Healthy Behaviors. To complete Healthy Behaviors, you will need to get a preventive dental service and complete an oral health risk-assessment.

Complete your Healthy Behaviors each year so you do not have to pay a monthly fee for the next year. If you have a monthly fee after your first year and do not make payments, you will only have reduced (emergency) dental benefits.

Will a dentist charge me for dental services?

Delta Dental pays your dentist for covered services. You will not have to pay for covered dental services if you see a dentist or clinic that is part of the DWP Delta Dental network. If Delta Dental pays your dentist less than the amount he or she charges for a covered service, your dentist cannot ask you to pay the rest of the bill.

How do I complete the dental risk assessment?

Go online to www.dwpiowa.com click on “For Members” and look for the link to the dental risk assessment.

What are preventive services to count towards my Healthy Behaviors?

Exams and cleanings are two of the most important preventive services you can receive. Make sure when you contact your DWP Delta Dental dentist for an appointment, you schedule an exam and cleaning.

How do I get more information on my dental benefits?

Go to the DWP Delta Dental website at www.dwpiowa.com. The website includes information on how to find a dentist, your member handbook and more. You can also call us at 888-472-2793