



Medicaid and Hawki updates:

Dental plan transition

Beginning July 1, 2026, Delta Dental of Iowa and DentaQuest will be the two dental plans for DWP, DWP Kids, and Hawki. If members made a dental plan choice by June 19, 2026, they will become eligible with their chosen dental plan on July 1, 2026.

Members will be able to continue making a dental plan choice for any reason until September 30, 2026, by submitting the Dental Plan Choice Form. You can learn more about annual choice at deltadentalia.com/choice.

Dental plans will honor approved prior authorizations from another plan from July 1 through September 30, 2026. You do not need to resubmit prior authorizations.

Between July 1 and September 30, 2026, both dental plans will have to pay for claims even if your office is not in network with that plan. You will need to send the claims to the dental plan that the member is currently enrolled with at the time of services.

You can contact Delta Dental's Provider Services at 800-544-0718 or provrelations@deltadentalia.com if you have questions about the dental plan transition for SFY27.

Updated DWP, DWP Kids, and Hawki ID cards

Beginning July 2026, Delta Dental will have updated ID cards for DWP, DWP Kids, and Hawki members. Hawki and Iowa Medicaid logos were updated. There were no updates to the content on the ID card.

Delta Dental will not be sending new ID cards to members. Older versions of the ID card will continue to be valid. Members can contact Delta Dental Member Services at 888-

472-2793 if they have questions or would like a new copy of their ID Card. New copies of the ID card can also be found in the Member Connection portal.

  Hawki Member name: Member ID:	  Dental Wellness Plan Kids Member name: Member ID:
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Provider survey reminder

As a provider for DWP, DWP Kids, and/or Hawki, we want to understand what challenges you're facing and how Delta Dental of Iowa can help. We invite you to complete our [annual survey](#) by Friday, June 26. Every person who completes the survey will receive a \$10 Starbucks gift card (limit one per office). We appreciate all the offices who have already taken the time to complete their survey!

Provider record keeping checklist

Coming Soon! Delta Dental has put together a checklist to help you keep track of records your office should be keeping on each of your patients. This tool will be available in Dentist Connection starting in July. Our Provider Relations team can also provide you with copies of the checklist when it is available and answer any questions you have – email provrelations@deltadentalia.com.

Give Smiles program

June is Smile Month and the Delta Dental of Iowa Foundation shares your commitment to improving the oral and overall health of Iowa's children. As a dentist, you are a resource for your community and local organizations to educate children on good oral health habits, such as brushing and drinking water with fluoride.

Through our Give Smiles program, we will provide 288 children's toothbrushes for educational events in your community. Complete the [online form](#) to request toothbrushes by July 31, 2026. Requested toothbrushes will be mailed in August.



Together we can help give
smiles across Iowa!

Be a part of the Give Smiles program.



For your **smile**. For your **health**.

For your **community**.

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