

What you need to know about fraud, abuse & waste

Don't Share Your Insurance Card

The urge to share your insurance card can be strong; especially when you want to help out a friend or family member.

Allowing someone to use your insurance card and receive dental care is very risky. It could lead to improper treatment and denial of a service you really need.

It is difficult to undo the damage made to your dental record when someone received treatment under your name.

Insurance fraud is a crime and has steep consequences. You could:

- lose your insurance coverage
- lose your job
- be arrested
- be fined or jailed

Do NOT loan your insurance information to anyone. Anyone who knowingly benefits from an act of insurance fraud is equally guilty of committing fraud.

Examples of Fraud

- Completing an enrollment application with false information
- Enrolling as a member when you are not eligible for coverage
- Lying about personal information on a health insurance application
- Dentist submits claims for services you did not receive or agree to pay for
- Dentist performs a cosmetic procedure but bills DWP for a covered service
- Dentist offers you valuable gifts or favors to become their patient

Reporting Fraud:

If you believe something is suspicious, report it immediately to Delta Dental's Member Services Team by calling 1-888-472-2793 or sending an email to DWPMembers@deltadentalia.com.