

Important information for providers

The Special Health Care Needs benefit provides additional covered services for members with physical, developmental, mental, sensory, behavioral, cognitive, or emotional impairment. Due to these conditions, patients may not be able to perform regular self-maintenance activities such as daily brushing or sensitivity to noise preventing them from getting regular preventive checkups.

What's included in the benefit?

- Consultations that can be helpful prior to the first treatment
- Unlimited exams for any patient deemed to have special health care needs by their provider
- Up to four total cleanings per calendar year (procedure codes D1110, D1120, D4910, D4346 and D4355)
- Coverage for anesthesia/sedation and silver diamine fluoride



How do I enroll my patient?

If you have a patient who is eligible for this benefit, you will need to select the Special Health Care Needs indicator within the Dentist Connection (deltadentalia.com/dentist) before the benefits may be used. Delta Dental does not require verification that a member has a special health care need. See the back page on steps to enroll your patients and additional information on this benefit.

Adequate dental care is the greatest unmet health care need for the millions of U.S. children and adults with special health care needs. We're helping to change that together!

Questions? Visit deltadentalia.com or call Delta Dental Customer Service at 800-544-0718.

How to enroll your patients

To enroll your patients in the Special Health Care Needs Benefit, follow the steps below:

1. Go to the **Dentist Connection** – deltadentalia.com/dentist
2. Select **Patient Information**
3. Search for the **Patient**
4. Click on **“Add Special Health Care Needs Benefit”**
5. On the Special Health Care Needs Benefit page, Click on **“Submit Health Condition”**

The screenshot shows the Delta Dental website interface. At the top, there's a navigation bar with 'Home', 'Patient Information', 'Claims Activity', 'Inquiries', 'Payment', and 'Resources'. Below this, there's a section for 'Mon, Dec 23, 2024' with fields for 'Clinic' and 'Dentist'. A 'New Patient' button is visible. The main content area has tabs for 'Eligibility', 'Benefits & Frequencies', 'Patient History', 'Proc Code Search', 'Claim History', and 'Submit Claim'. Under the 'Eligibility' tab, there's a section for 'Coverage: DELTA DENTAL' with a 'Group' field. A blue box highlights the '+ Add Special Health Care Needs Benefit' button. Below this, there's a table for 'Eligibility Information' with columns for 'Name', 'Relationship', 'Coverage Effective Date', and 'Term'. Another blue box highlights the '+ Add Special Health Care Needs Benefit' button in the table.

The screenshot shows the 'Add Special Health Care Needs Benefit' page. It includes a header with 'DELTA DENTAL' and navigation links. Below the header, there's a section for 'Mon, Dec 23, 2024' with fields for 'Clinic' and 'Dentist'. A 'New Patient' button is visible. The main content area has tabs for 'Eligibility', 'Benefits & Frequencies', 'Patient History', 'Proc Code Search', 'Claim History', and 'Submit Claim'. Under the 'Eligibility' tab, there's a section for 'Add Special Health Care Needs Benefit' with a description of the benefit and a 'Submit Health Condition' button. The 'Effective Date' is listed as 12/23/2024.

Once your patient is enrolled, their benefits will be updated to include the additional benefits. This is a one-time enrollment for the patient.

WHAT KIND OF SPECIAL HEALTH CARE NEEDS DOES THIS BENEFIT COVER?

Individuals with any physical, developmental, mental, sensory, behavioral, cognitive or emotional impairment or a limiting condition requiring medical management, health care intervention, and/or the use of specialized services or programs may be eligible for additional services. See below for conditions eligible for this benefit.

- Intellectual and neurodevelopmental disabilities
- Environmental or congenital injuries leading to disability
- Chromosomal abnormalities
- Syndromes or sequences with craniofacial or airway abnormalities
- Other sequences that require special dental care needs
- Any other syndrome, sequence, or abnormality that limits the ability to perform daily self-care or creates substantial limitations in a major life activity

WHO IS COVERED BY THE SPECIAL HEALTH CARE NEEDS BENEFIT?

This is a standard benefit on all Delta Dental of Iowa individual and employer group plans. There may be a similar benefit available for other Delta Dental member company plans. This benefit does not apply to Medicaid, Hawki or Medicare Advantage plans.

WHAT IS THE DIFFERENCE BETWEEN SPECIAL HEALTH CARE NEEDS AND ENHANCED BENEFITS PROGRAM?

The Enhanced Benefits Program is specific to each group plan. Benefits are related to medical conditions such as pregnancy, heart disease, diabetes and suppressed immune system disorders.