

# DeltaVision Provider Relief Program

June 24, 2020

A Message to Our Vision Providers:

The health and safety of our customers, providers, employees and community is our top priority. We are actively monitoring the coronavirus (COVID-19) situation and have strategies in place to respond to the evolving circumstances while meeting the needs of our DeltaVision™ customers and business partners.

DeltaVision®, Dental of Iowa's vision program, is powered by EyeMed's national provider network

We understand that the COVID-19 pandemic has already been incredibly disruptive to your practice and you are working hard to balance the needs of employees, patients, your business, and your family.

We recognize this is and will continue to be a very challenging time for Iowa vision providers and we are committed to supporting you during this rapidly changing situation. To support you in improving the vision health of Iowans, we are introducing the **DeltaVision Provider Relief Program (DPRP)**. This program will allow eligible vision providers to receive a fixed, interest-free loan based on 2019 claims payments made by EyeMed on behalf of DeltaVision. This loan will be recovered through four monthly installments beginning in September 2020. For more details and requirements on the DPRP, please see the attached application or contact our professional relations team at [provrelations@deltadentalia.com](mailto:provrelations@deltadentalia.com) or 515-261-5638.

You are an important part of our business and you play an important role in improving the health of your patients and communities. We are committed to ensuring that our customers and employees receive the care and services they need, and that our providers are supported during this trying time. We are all in this together.

Stay well,



Jeff Russell, President & CEO  
Delta Dental of Iowa



Dr. Chad Overman, Director of Vision Benefits  
DeltaVision

# Application

## DeltaVision Provider Relief Program

To support Iowa vision providers during the COVID-19 situation, Veratrus Benefits Solutions, Inc. (a Delta Dental of Iowa Company) is introducing the **DeltaVision Provider Relief Program (DPRP)**. This program will allow eligible vision providers to receive a fixed, interest free loan based on 2019 claims payments made by EyeMed on behalf of DeltaVision. This loan will be recovered through four monthly installments beginning in September 2020. Please see below for further details or contact us at [provrelations@deltadentalia.com](mailto:provrelations@deltadentalia.com) or call 515-261-5638.

### Eligibility:

- Participate in EyeMed's Access or Insight network.
- In "good standing" with EyeMed and the Iowa Board of Optometry.
- Office must be located in Iowa.
- Licensed Iowa vision provider.

### Program Specifics:

- This program will allow vision providers to receive a flat loan amount as follows:

Total 2019 claims paid	Eligible loan amount
\$30,000+	\$15,000
\$20,000 to \$29,999	\$10,000
\$10,000 to \$19,999	\$5,000
\$5,000 to \$9,999	\$2,500
\$2,000 to \$4,999	\$1,000

- Complete the DPRP Application by July 10, 2020 and Veratrus Benefits Solutions, Inc. will send you the DPRP agreement.
- The clinic owner must read, sign and return the DPRP Agreement by no later than July 17, 2020. No exceptions can be made to this date.
- A one-time payment will be made via ACH to your account on August 3, 2020.
- Loan repayments will begin in September 2020 and will be made in four equal payments via ACH on the first business day of the month.
- We recommend that you contact your accountant for any tax advice you may need on the payment advance.

### Application for Veratrus Benefits Solutions DeltaVision Provider Relief Program - Due July 10, 2020

Owner Name \_\_\_\_\_ TIN # \_\_\_\_\_ NPI# \_\_\_\_\_

Office Name \_\_\_\_\_

Office Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (Personal Cell) \_\_\_\_\_ (Office) \_\_\_\_\_

Personal E-Mail \_\_\_\_\_  
(please provide your personal information so that we may easily reach you and verify your request.)

Submit completed application to [ProvRelations@deltadentalia.com](mailto:ProvRelations@deltadentalia.com) or Fax to 515-875-4162